

## **BA Course Content:35-40hours**

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### Course Outline

#### **Module 1: Introduction to Business Analysis**

- The role of the business analyst
- The Systems Development Life Cycle (SDLC)
- The business analysis process
- Defining the system scope
- Creating a business case

#### **Module 2: Gathering Information**

- Identifying system stakeholders
- Interviewing methods
- Using questionnaires
- Document analysis and observation
- Workshop facilitation using Joint Application Design (JAD) techniques

#### **Module 3: Modelling the Business**

- An introduction to modelling concepts
- The Architecture Framework
- Modelling data requirements
- Business process modelling
- Writing use cases
- Modelling the location dimension
- Modelling organisations, people and roles
- Analysing business and time events

- Discovering and documenting business rules

#### **Module 4: Preparing a Business Requirements Specification**

- Writing functional requirements
- Documenting non-functional requirements
- The content of a business requirements specification
- Structuring the specification
- Writing the specification
- Validating and presenting the requirements
- Testing requirements using test cases